ALL the things?
An ERMS Cautionary Tale

June 27, 2015
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#alaac15
Objectives

https://www.flickr.com/photos/vizzzual-dot-com/2655969483

Access available handouts at ala.15.ala.org/sessions/handouts.
Why ERMS?

Access available handouts at ala.15.ala.org/sessions/handouts.
DO ALL THE THINGS!

The Hope: an E-Resource Panacea

Centralize information about and processing of ER, including licenses, holdings, costs, usage statistics, and local notes.

Adapted from http://hyperboleandahalf.blogspot.com/

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Our Hopes, Circa ‘04

http://imgur.com/gallery/803u2cg

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Current Grade

B– / B

…but it’s not the ERM’s fault.

Access available handouts at ala.15.ala.org/sessions/handouts.
Bib Access Services in ‘04:

• Adequate staff support
• Homogeneous ILS components
• Few E-Resources to manage*

*yeah, it seemed like a lot at the time

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ER Holdings in ‘04:

- ~2,000 ejournals
- ~500 ebooks
- ~50 integrating resources/databases

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So What Happened?

• Inadequate staff
• ER holdings explosion
• Tool proliferation

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In brief:

- Two server migrations
- Campus web domain change
- Authentication change
- Discovery layer
ALL the things?

Alex, what is "E-Resource Management Quixotism?"

CORRECT, for $2,000!

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About III ERM…

• Symbolic links
• Interface
• Robust user community
• Robust vendor partnerships

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What to Consider

User Needs

Access available handouts at ala.15.ala.org/sessions/handouts.
UX data helps

Google Analytics and Google Tag Manager

http://journal.code4lib.org/articles/10311

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What to Consider

Currently Available Tools

Access available handouts at ala.15.ala.org/sessions/handouts.
Avoid silos where possible

Image by Michael Trolove

http://tinyurl.com/njohjm2

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What to Consider

Cataloging Treatment

Access available handouts at ala.15.al.org/sessions/handouts.
Format entwined MARC?

https://commons.wikimedia.org/wiki/File:Monkey_Fist_HowTo.jpg

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What to Consider

Sustainable?  Scalable?
Thank You!

Wendolyn Vermeer

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